

## Privacy Information

We take the protection of your personal data very seriously. Therefore, we would like to inform you below about the handling of your personal data and about the rights you have vis-à-vis us with regard to the use of the data.

### 1. Data Processors

a) Name and contact details of the company (controller)  
The controller for the collection and use of your personal data is the

Sitron Sensor GmbH, Nickelstraße 4, 30916 Isernhagen  
Phone: 0511-72850-0

E-Mail: [office@sitron.de](mailto:office@sitron.de)

b) Contact details of the data protection officer

You can contact the responsible data protection officer at:  
Secom IT GmbH Tel: 04271 943800 oder per E-Mail  
[datenschutz@sitron.de](mailto:datenschutz@sitron.de)

### 2. Processing frame

a) Categories of personal data that are processed  
We process the following categories of data: address data, contact details, bank details, creditworthiness information, billing data, contract data, customer interests

b) *Data source*

The creditworthiness information is provided to us by the company IHD Kreditschutzverein e.V. transmitted.

c) Storage period

After termination of the contract with you, we will check after three years whether we still need your data. If the data is no longer needed and there are no statutory retention obligations, the data will be deleted.

d) *Purposes and legal basis of data processing*

We use your data for the processing of the existing contractual relationship with you and for customer service. The processing of your data is prohibited in accordance with Art.6 para.1 b) GDPR is necessary for the performance of a contract with you.

e) Data processing based on legitimate interests

In addition to processing your data for the purpose of processing the existing contractual relationship with you, we use your data in accordance with Art.6 para.1 f) GDPR also to communicate with you about your orders, specific products or marketing promotions and to recommend products or services that may be of interest to you.

**You can object to the use of your personal data for advertising purposes at any time, either in whole or for individual measures, without incurring any costs other than the transmission costs according to the basic rates. A notification in text form to the contact details specified in section 1a) (e.g. e-mail, fax, letter) is sufficient for this purpose.**

f) Mandatory provision of data

The provision of your data is necessary for the conclusion of a contract with you. If you do not provide the data, it is not possible to conclude a contract.

g) Automated decision-making

The decision as to whether we will conclude a loan agreement with you is based on an automated decision made by our system. There will be no manual review of your documents by one of our employees. The decision to conclude the

loan agreement, our system is only based on the result of the credit check carried out by the company IHD Kreditschutzverein e.V. as a service provider on our behalf. In a credit check, a so-called score value is calculated using a mathematical procedure, which makes statements about your solvency. We transmit to the company IHD Kreditschutzverein e.V. for the purpose of credit checks, your personal details and address data. You can request the transmission of the data to the company IHD Kreditschutzverein e.V. at any time.

If the credit check is positive, a contract can be concluded with you. If the credit check is negative, our system will not accept a contract with you.

The scope of the automated decision is limited solely to whether a loan agreement is concluded with you. We use automated decision-making exclusively to protect ourselves from possible payment defaults.

### 3. Disclosure and international connection

a) Recipients of the data

We only transmit personal data to third parties if this is necessary in the context of the execution of the contract, if you have given your prior express consent, if we are obliged to do so by law or by a court or official order, or if this is necessary to enforce our rights, in particular to enforce claims arising from a contractual relationship with you. We will transfer the data to the following categories of recipients if this is necessary for the purpose of the contract:

The following is required for the performance of the contract:

- Public bodies that receive data on the basis of legal regulations (e.g. tax authorities);
- internal entities involved in the execution of the respective business processes;
- External bodies, such as affiliated companies of Sitron Sensor GmbH and external contractors, who are engaged for the proper conduct of business (e.g. transport companies, banks, cloud service providers).

b) Transfer to third countries

We do not transfer personal data to a third country.

### 4. Rights of data subjects

a) Right to information, correction, erasure, restriction of processing and *data portability*

You have the right to receive information about the personal data stored about you free of charge upon request. In addition, you have the right to rectification or deletion of this data, restriction of data processing and data portability in accordance with the statutory provisions.

For information about your personal data, to arrange for correction or deletion as well as for your further rights, please contact us:

Letter: Sitron Sensor GmbH, Nickelstraße 4, 30916 Isernhagen

Phone: 0511-72850-0

E-Mail: [datenschutz@sitron.de](mailto:datenschutz@sitron.de)

b) *Withdrawal of consent*

If you have consented to the use of your personal data, you can revoke your consent at any time by sending an e-mail to [datenschutz@sitron.de](mailto:datenschutz@sitron.de) with effect for the future, without affecting the lawfulness of the processing carried out on the basis of the consent before the revocation.

c) Right to lodge a complaint with a supervisory authority  
Pursuant to Art.77 GDPR, you have the right to complain to a supervisory authority if you believe that the processing of your personal data is not lawful. The address of the supervisory authority responsible for our company is:  
The State Commissioner for Data Protection of Lower Saxony

Prinzenstraße 5, 30159 Hannover

Phone: 0511 120-4500

Fax: 0511 120-4599

E-Mail: [poststelle@lfd.niedersachsen.de](mailto:poststelle@lfd.niedersachsen.de)